

# User Manual

## Steel Import Monitoring System

### SIMS v 2.0

The user will Login to the website: <https://sims.steel.gov.in/> and this landing page will appear.

**Important Links**

- Register as importer**  
Register here as a new steel importer
- View Report**  
View report for Customs
- View FAQ**  
Frequently Asked Questions
- View User Manual**  
User Manual

**Importer Login** Admin Login

IEC Code \*  
Enter your IEC Code

Password \*  
Enter your Password

**ZNXAN**

Type the above CAPTCHA Code \*

**LOGIN**

[Create a new user](#) [Forgot Password](#)

**About Steel Import Monitoring System**

What is SIMS ★ How to Re...

**Helpdesk Contacts**  
011-23213945, 011-23214201

**Helpdesk Email**  
simshelpdesk@mstcindia.in

Website maintained by MSTC Ltd.

First time user needs to register themselves by clicking the link “Register as Importer” . After clicking registration page will appear.

**Importer Registration**

IEC Code \*  
0299003108

IEC Name \*  
OSTERN PVT LTD

IEC Mobile \*  
9339873414

IEC Email \*  
soumen.dutta@ostern.co.in

By registering you are agreeing to our terms & conditions. \*

**TRAYQ**

Type the above CAPTCHA Code \*

TRAYQ

**SUBMIT**

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User needs to fill the IEC code and automatically other details such as Name, Email, mobile will get filled. User needs to enter the captcha and agree to terms and conditions. After submitting user will get OTP on mobile and Email for validations.



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### OTP Authentication

OTP has been sent to your Mobile and Email \*

Enter Mobile OTP \*

Enter Email OTP \*

[SUBMIT](#)

After Entering the correct OTP, User needs to create a password for further login by fulling the requirements mentioned in the screen.



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### Create Password

Minimum 8 characters atleast 1 Alphabet, 1 Number and 1 Special Character.

Create Password \*

Confirm Password \*

[SUBMIT](#)

After successful registration, user will login on the landing page through IEC code and created password and by entering the correct captcha.

After login, user will land to the Home page of the portal which looks like the screen below.

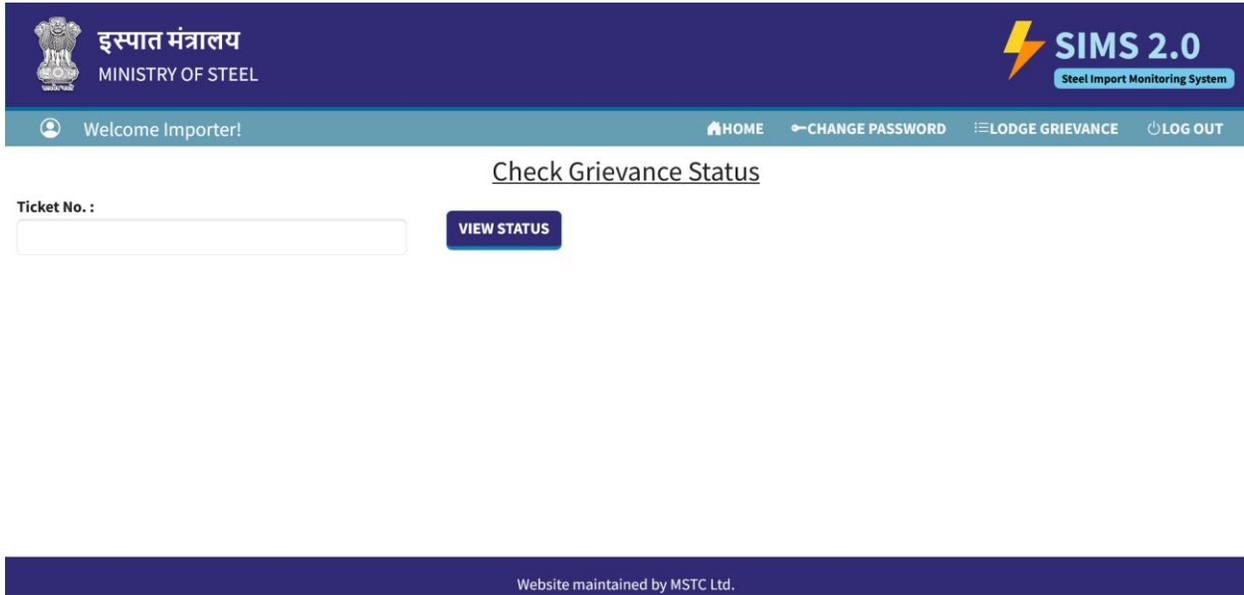
The user can change the password through “Change password” link by fulfilling the requirement mentioned in the below screen.

The screenshot shows the 'Change Password' form within the SIMS 2.0 portal. The header includes the Ministry of Steel logo and 'SIMS 2.0 Steel Import Monitoring System'. The navigation bar contains 'Welcome Importer!', 'HOME', 'CHANGE PASSWORD', 'LODGE GRIEVANCE', and 'LOG OUT'. The form itself has a pink header 'Change Password' and a red instruction: 'Minimum 8 characters atleast 1 Alphabet, 1 Number and 1 Special Character.' It features three input fields: 'Enter current password \*', 'Enter new password \*', and 'Confirm new password \*'. A blue 'SUBMIT' button is at the bottom. The footer states 'Website maintained by MSTC Ltd.'

The user can also Lodge his grievance if he/she faces any difficulties. User needs to enter the text of the grievance and upload a document for its proof. After submitting the grievance user will get a ticket number for further reference.

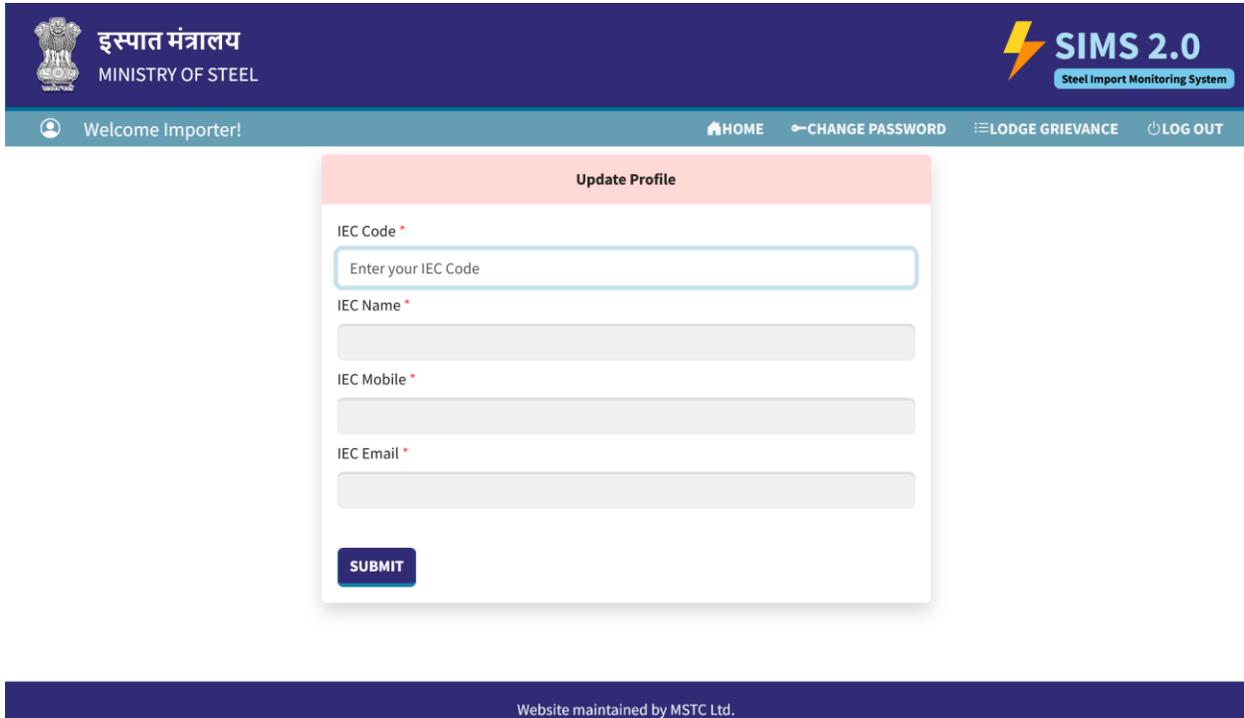
The screenshot shows the 'Lodge Grievance' form within the SIMS 2.0 portal. The header and navigation bar are identical to the previous screenshot. The form has a pink header 'Lodge Grievance'. It includes a text area for 'Enter Grievance \*' and a file upload section for 'Upload supporting document (PDF only below 1 MB) \*' with a 'Browse...' button and 'No file selected.' text. A blue 'SUBMIT' button is at the bottom. A 'CHECK STATUS' button is visible in the top right. The footer states 'Website maintained by MSTC Ltd.'

The user can check its grievance reply by entering the same ticket number in “Check status” link.



The screenshot shows the SIMS 2.0 portal interface. At the top, there is a header with the Ministry of Steel logo and the text 'इस्पात मंत्रालय' and 'MINISTRY OF STEEL'. To the right, it says 'SIMS 2.0 Steel Import Monitoring System'. Below the header, there is a navigation bar with 'Welcome Importer!', 'HOME', 'CHANGE PASSWORD', 'LODGE GRIEVANCE', and 'LOG OUT'. The main content area is titled 'Check Grievance Status' and features a 'Ticket No. :' label next to an input field. A 'VIEW STATUS' button is positioned to the right of the input field. At the bottom of the page, a footer states 'Website maintained by MSTC Ltd.'

If a user has changed its Mobile or Email in DGFT portal, The user can update the same in SIMS portal by entering the IEC code. Automatically latest updates will get fetched and by submitting the details it gets updated in the SIMS portal.



The screenshot shows the SIMS 2.0 portal interface with the 'Update Profile' form. The header and navigation bar are identical to the previous screenshot. The main content area is titled 'Update Profile' and contains a form with the following fields: 'IEC Code \*' with a placeholder 'Enter your IEC Code', 'IEC Name \*', 'IEC Mobile \*', and 'IEC Email \*'. A 'SUBMIT' button is located at the bottom of the form. At the bottom of the page, a footer states 'Website maintained by MSTC Ltd.'



## SIMS Applications for IEC Code 0299003108

[Draft](#) [Complete](#) [Pending Payment](#)

| Application No. | Branch Code & Address                                   | Type of Importer       | Current Page           | View                 |
|-----------------|---|------------------------|------------------------|----------------------|
| MOSSIMS75       | 4 - P12 HIDE ROAD                                       | Actual User            | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS82       | 4 - P12 HIDE ROAD                                       | Advanced Authorization | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS90       | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Trader                 | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS91       | 2 - FACTORY 19 FOOD PARK KANDUA,, AIL                   | Actual User            | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS94       | 5 - NEW INDUSTRIAL SHED 3/3 3/4, AT SECTOR- I FALTA SEZ | Actual User            | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS95       | 6 - 279, RAI BAHADUR ROAD                               | Actual User            | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS96       | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Actual User            | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS98       | 5 - NEW INDUSTRIAL SHED 3/3 3/4, AT SECTOR- I FALTA SEZ | Advanced Authorization | Seller Details Pending | <a href="#">VIEW</a> |
| MOSSIMS99       | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Trader                 | Attachments Pending    | <a href="#">VIEW</a> |
| MOSSIMS100      | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Actual User            | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS101      | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Actual User            | Seller Details Pending | <a href="#">VIEW</a> |
| MOSSIMS103      | 2 - FACTORY 19 FOOD PARK KANDUA,, AIL                   | Actual User            | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS104      | 4 - P12 HIDE ROAD                                       | Trader                 | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS105      | 6 - 279, RAI BAHADUR ROAD                               | Advanced Authorization | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS106      | 4 - P12 HIDE ROAD                                       | Trader                 | Seller Details Pending | <a href="#">VIEW</a> |
| MOSSIMS107      | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Actual User            | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS108      | 4 - P12 HIDE ROAD                                       | Actual User            | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS109      | 6 - 279, RAI BAHADUR ROAD                               | Trader                 | Items Details Pending  | <a href="#">VIEW</a> |
| MOSSIMS110      | 4 - P12 HIDE ROAD                                       | Trader                 | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS111      | 5 - NEW INDUSTRIAL SHED 3/3 3/4, AT SECTOR- I FALTA SEZ | Advanced Authorization | Declaration Pending    | <a href="#">VIEW</a> |
| MOSSIMS112      | 6 - 279, RAI BAHADUR ROAD                               | Advanced Authorization | Declaration Pending    | <a href="#">VIEW</a> |



## SIMS Applications for IEC Code 0299003108

Draft Complete Pending Payment

| SIMS Reg. No.       | No. of Items | Branch Code & Address                                   | Type of Importer       | Status   | View Application     | View Payment Receipt |
|---------------------|--------------|---|------------------------|----------|----------------------|----------------------|
| MOSSIMS100724000080 | 2            | 2 - FACTORY 19 FOOD PARK KANDUA,, AIL                   | Actual User            | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS100724000081 | 2            | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Trader                 | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS110724000083 | 2            | 5 - NEW INDUSTRIAL SHED 3/3 3/4, AT SECTOR- I FALTA SEZ | Advanced Authorization | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS110724000084 | 1            | 6 - 279, RAI BAHADUR ROAD                               | Actual User            | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS120724000085 | 3            | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Actual User            | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS190724000092 | 1            | 2 - FACTORY 19 FOOD PARK KANDUA,, AIL                   | Actual User            | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |
| MOSSIMS220724000102 | 3            | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA                  | Trader                 | Complete | <a href="#">VIEW</a> | <a href="#">VIEW</a> |



## SIMS Applications for IEC Code 0299003108

Draft Complete Pending Payment

| SIMS Reg. No. | No. of Items | Branch Code & Address                  | Type of Importer | Status          | View                 |
|---------------|--------------|--|------------------|-----------------|----------------------|
| MOSSIMS87     | 1            | 1 - FACTORY BAKRAHAT ROAD, KUR PO JOKA | Actual User      | Payment Pending | <a href="#">VIEW</a> |