FAQs – SARAL SIMS

Q1. What is SARAL SIMS?

- SARAL SIMS is a facility for registration of import of small consignment and import for export purposes, pertaining to iron and steel items classified under the Chapters 72, 73 and 86 of ITC (HS), 2022.
- The importer can register under SARAL SIMS for:
  - Import of Small Consignment (less than or equal to 10MT) subject to a cap of 1000 MT per annum (SARAL SIMS for Small Import), or
  - Import under Advance Authorization/ SEZ/ EOU route for export purpose only. (SARAL SIMS for Export Purposes).

Q2. What are the pre-requisites for applying for SARAL SIMS?

- Any importer having valid IEC can apply for SARAL SIMS registration.

Q3. How can we apply for SARAL SIMS or where can we get the link to apply for SARAL SIMS?

- For generating SARAL SIMS, user has to Login on the website: https://sims.steel.gov.in/SARAL
- First time user needs to register themselves by clicking the link "Register as Importer" through their IEC Code.

Q4. I have submitted the application but not received the registration number?

- User may contact the Helpdesk at Tel No. 011-65263079, 011-65263080 or email at simshelpdesk@mstcindia.in

Q5. What is "SARAL SIMS for Export Purposes"?

- For making import under Advance Authorization/ SEZ/ EOU route for export purposes only, the facility for generating SARAL SIMS registration is available without any threshold or any limit on the size of import consignment.

- Importer can use SARAL SIMS registration, thus generated, for their imports for export purpose, by entering this SARAL SIMS registration number in Bill of Entry.

- Importer can make import against the SARAL SIMS registration generated in a particular financial year upto 30th April of next financial year.

- Importer shall file a Return by furnishing the details of actual import made against SARAL SIMS registrations generated in a particular financial year by 30th April of the next financial year.

- Importer will be allowed to generate the SARAL SIMS registration during a financial year only after filing Return of actual import made corresponding to the SARAL SIMS registration of the preceding financial year.

- For making import for domestic clearances, importer will be required to generate regular SIMS as the facility of SARAL SIMS is only for making import for export purposes.

Q6. What is "SARAL SIMS for Small Import"?

- For importing less than or equal to 10 MT per consignment, the user can avail the SARAL SIMS facility, subject to an annual threshold of 1,000 MT in a particular financial year, by indicating only the total quantity.

- An importer can use SARAL SIMS registration, thus generated, for their multiple small imports by entering this SARAL SIMS registration number in Bill of Entry.

- Importer can continue to make import against SARAL SIMS registration generated in the financial year up to 30th April of next financial year, if there is a balance available under the SARAL SIMS registration.

- Importer shall file a Return containing actual import details against SARAL SIMS registrations generated in a financial year by 30th April of the next financial year.

- Importer will be allowed to generate the SARAL SIMS registration of a financial year only after filing return of actual import made corresponding to the SARAL SIMS registration of the preceding financial year.

- In case an importer registered under SARAL SIMS exceeds the threshold of 1000 MT of import in a particular financial year, the importers will have to generate regular SIMS for their subsequent imports.

- In case any importer, after availing the facility of SARAL SIMS, makes import of a consignment by generating regular SIMS, they will not be allowed to avail the facility of SARAL SIMS for the remaining period of financial year.

- For the current financial year (FY2025-26), the importer will be allowed to generate SARAL SIMS registration for importing small quantity of less than or equal to 10 MT subject to a cap of 500 MT for the period November 2025 to April 2026.

Q7. What is the application fee?

- An amount of Rs. 750/- (Registration fee of Rs.500 /- and Processing fee of Rs.250 /-) is required to be paid for generation of each SARAL SIMS Registration Number.

Q8. What is the validity of my SARAL SIMS Registration?

- The SARAL SIMS is valid for the entire financial year, however a grace period of 1 month is provided for making import under SARAL SIMS.

Q9. Where can I find more information about steel import regulations and policies enforced through the SARAL SIMS portal?

- Required information can be seen on the Ministry of Steel website.

Q10. How did the user/applicant get the User ID and Password?

- First time Importer will click on "Register as importer" as a new user to register himself. Users need to create a password during the registration. After

Registration, the importer will login from Login screen using their user ID and password; IEC will appear on the home screen after successful application login.

- A single sign-on facility is being provided to the user wherein, the user can use the same Login Credentials for SIMS and SARAL SIMS.

Q11. How can the users/applicants change password and/or retrieve password in case of forgotten password?

- To change the password: Select the "Change Password" option located near the "Log Out" button. On the Home screen, the importer can update the password by entering the current password and the new desired password.
- If the password is forgotten: Use the "Forgot Password" link available on the login page. Follow the instructions to reset the password, usually by verifying registered email/mobile details.

Q12. What we can do if, we are not able to proceed as District and State Details are blank and non-editable?

- The details of Branch (After Selecting the Branch from Drop Down) is getting populated from IEC. If the details are not reflected, importer may contact DGFT for their IEC details.

Q13. Where will we get the notification of registration/application number under SARAL SIMS?

- Registered SARAL SIMS application can be viewed under the 'SARAL SIMS List' section of the 'Generate SARAL SIMS' page and PDF having SARAL SIMS application summary along with the payment receipt.

Q14. How long will it take to create the application number for my registration?

- The SARAL SIMS registration number is created immediately after completing the application and successful payment.

Q15. What do I do if I don't receive my application number after the registration process?

- First, ensure that the payment has been successfully completed. Once the SARAL SIMS payment is successful, the system automatically issues the SARAL SIMS number. If your query hasn't still been resolved, please contact the Ministry of steel helpdesk no. 011-65263079, 011-65263080 or email at simshelpdesk@mstcindia.in for support.

Q16. How will I get to know that whether my payment process is successful or Unsuccessful?

- The importer can also check the payment status on the Bharatkosh portal. If the payment initially shows as pending and is later cleared by Bharatkosh, the importer should wait for one hour, as the automated scheduler updates pending payments on the SIMS portal during that time.

Q17. Where can I view my previous details?

- The importer can visit 'Generate SARAL SIMS' page after login, where they can view their previous details under 'SARAL SIMS List' section.

Q18. Can I modify/amend/cancel the registration?

- No